

Resource Innovations is seeking a Lead Residential Energy Auditor in Ohio and Indiana to spearhead our Inflation Reduction Act Program field delivery across the Midwest. The Lead Residential Energy Auditor is a key hire responsible for building and leading a dynamic field service team dedicated to delivering high-quality in-home energy audits and ensuring quality control for our HOMES and HEAR programs. As the Lead Residential Energy Auditor, you will build and manage a team of customer-focused technicians proficient in BPI standards and related certifications, while also conducting comprehensive in-home energy audits with a focus on income-based program participants and collaboration with contractor networks. Your oversight will extend to residential weatherization, HVAC, and water heating installation inspections, as you review QA/QC findings to ensure program integrity. Working with partners to identify and implement effective solutions based on audit findings and client feedback will be key to your success. Additionally, you will collaborate cross-functionally with various teams to enhance the effectiveness and efficiency of Resource Innovations' program solutions.

We are seeking mission driven and career minded clean energy professionals with proven experience in energy auditing, building science, or related fields, along with established relationships within housing, rebate/incentive programs, and community development. Strong leadership skills, a focus on team building and customer service, and knowledge of relevant standards and practices, particularly BPI certifications, are essential. Excellent communication and problem-solving abilities will set you apart.

Resource Innovations (RI) is a women-led energy transformation firm focused on impact. Building on our expertise in energy efficiency, we're constantly expanding our portfolio of clean energy solutions to guide utilities through increasingly complex, connected challenges. Load flexibility. Electrification. Carbon reduction. With every step, we're leading the charge to power change.

Duties and Responsibilities:

- Develop SOPs for the Field Service team focusing on Energy Audits and QA/QC.
- Recruit and train BPI-certified Energy Auditors to build a skilled team.
- Manage verification processes across programs, ensuring assignment selection and documentation completion.
- Conduct onsite inspections, create inspection reports, and address any issues identified.
- Implement energy audit protocols and QA/QC requirements to enhance program effectiveness.
- Train and coach trade allies to reduce inspection failures and improve outcomes.
- Oversee field inspections to ensure high-quality workmanship by trade allies.
- Analyze QC findings and implement best practices for continuous improvement.
- Generate regular performance reports and ensure compliance with contract requirements.
- Collaborate with cross-functional teams and stay updated on industry trends to maintain relevant program materials.

- Other duties as assigned.

Requirements

- Must reside in the metropolitan areas of Ohio or Indiana.
- 2+ years of experience in a quality control/quality assurance role or in consulting, energy efficiency, or utility experience.
- Knowledge of building science, construction, and technical expertise is required.
- Must be a U.S. Citizen.
- Valid driver's license with a clean driving record.
- Maintain current auto insurance coverage that meets state requirements.
- Access to a personal vehicle for work-related travel; ability to travel 25-75% (limited overnight travel).

Preferred Qualifications:

- Bachelor's degree in a building science-related field and/or relevant Building Science certifications.
- BPI Building Analyst and Envelope certifications preferred.
- HERS and RESNET Rater certification preferred.

Key Skills:

- Excellent verbal, interpersonal, and written communication skills.
- Strong analytical, problem-solving, and decision-making abilities.
- Ability to work effectively in a fast-paced environment while managing multiple priorities.
- Strong business ethics, including the protection of proprietary and confidential information.
- Proficiency with Microsoft Office Suite and CRM tools.
- Customer service-oriented mindset.
- Ability to apply detailed knowledge of organizational procedures to make independent decisions and serve as a credible resource for senior management.

Benefits

Resource Innovations offers competitive salaries based on candidate's qualifications. Resource Innovations also offers three weeks paid vacation per year, paid holidays, a 401(k) plan with employee matching funds, a discretionary bonus and an overall comprehensive benefits package.

About Resource Innovations

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Resource Innovations is an Equal Opportunity Employer, committed to ensuring equal employment opportunities for all job applicants and employees without regard to race, color, religion, national origin, gender, age, disability, marital status, genetics, protected veteran status, sexual orientation, or any other protected status. In addition to federal law requirements, Resource Innovations complies with applicable state and local laws governing non-discrimination in employment in every location in which the company does work.

The above job description and job requirements are not intended to be all inclusive. Resource Innovations retains the right to make changes or adjustments to job descriptions and/or job requirements at any time without notice.