

## Home Energy Specialist

Technical Services · Worcester, Massachusetts (Remote)

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**CET is looking for an entry-level Home Energy Specialist!** In this opportunity to break into the field of energy efficiency, you will work with homeowners to identify energy efficiency and electrification opportunities. No auditing experience required! We can train the right person located in or near Worcester, MA who meets our other requirements.

For nearly 50 years, **CET** has helped people and businesses save energy and reduce waste. We partner with city and state agencies, utilities, homeowners, and business owners across the U.S. to build a just and equitable transition to the low-carbon economy. With the passage of state and federal climate policy, utility programs are rapidly evolving to align with carbon reduction goals. Inspectors and auditors are critical catalysts in getting energy measures implemented. This is an exciting time to work as an energy auditor!

CET offers excellent benefits including vacation, holiday, and personal/sick time; medical, dental, and vision insurance; life insurance; disability insurance; and a retirement plan with a company match. This is a full-time salaried, exempt, remote position with 8-hour shifts Monday through Friday.

**Mileage Reimbursement:** CET pays mileage at the prevailing IRS mileage rate.

**Home Office Stipend:** CET provides a monthly \$85 stipend for your home internet and/or phone expenses.

**This is a perfect opportunity to break into the energy efficiency field. We will provide you with on-the-job training to:**

- Conduct energy audits of existing homes
- Using software, quantify savings and produce reports documenting recommendations, including building electrification opportunities
- Provide excellent customer service during and after the audit. In particular: listening to customers to understand their needs and motivations; clearly and intelligently answering customer questions as they relate to energy efficiency and electrification; effectively

communicating recommended energy saving measures; following up with customers as needed.

- Ensure that recommendations comply with program requirements for incentives and rebates.
- Conduct combustion safety and other diagnostic tests.
- Use software to quantify savings and produce reports documenting recommendations, including building electrification opportunities
- Analyze usage data

**You're a great fit for this exciting role in energy-efficiency if you have:**

- Minimum 1 years' experience working in energy efficiency preferred with BPI certification. You may have worked as an Energy Specialist, Home Energy Auditor, or Energy Technician.
- Strong math skills with excellent understanding of geometry.
- Strong written and verbal communication skills.
- Familiarity with various utility program offerings and analyzing usage patterns.
- Experience with Salesforce, Microsoft Office and a modeling software preferred.
- Ability to work independently and spend the majority of time in the field, while also collaborating with CET's Technical and Operations teams.
- Must be able to pass drug test and background check.
- We are looking for someone with enthusiasm for the non-profit community mission of CET.

This position performs site visits in person in Massachusetts and will need to travel to and around Worcester, MA daily.

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**A little more about us**

For all of our work, we bring together a diverse team of environmental specialists, building scientists, engineers, sales, operations, and communications specialists to implement cost-effective and lasting solutions. We're a hands-on, action-oriented organization—everyday someone on our team is:

- Conducting residential and commercial energy audits and advising building owners on efficiency and electrification opportunities;
- Keeping used building materials out of the landfill;
- Helping businesses implement wasted food diversion programs;
- Working with a municipal electric utility to build innovative financing and incentive programs to accelerate electrification;
- Designing outreach materials that help make green make sense for our target audience.

We are committed to racial justice and inclusion and we are looking for someone who can contribute to the diversity to the CET team by bringing their insights and life experience to support our work in historically underserved communities and our success mitigating climate change. Bilingual English-Spanish candidates are strongly encouraged to apply. Your role is:

- Participate in required and elective training and development opportunities.
- Use cultural competency in your interactions with customers and coworkers to foster inclusion and support diverse identities.

**CET is able to hire people who reside in these states: AR, CO, CT, DE, FL, GA, MA, NJ, MN, MT, NC, NH, NY, RI, SC, VT.** If you do not live in one of these states, we will not be able to consider your application.

CET is an equal opportunity employer and provider. We strive for a welcoming and inclusive environment. Diverse applicants are encouraged to apply. You may include military service assignments and any verified work performed on a volunteer basis.