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|  | JaNeal C. White  Operations Manager |  |

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| Contact Frisco Tx, 75033  314.437.2631  Janeal2008@gmail.com | Objective As a manager, my primary objective is to be efficient while ensuring exception customer service. While being an licensed energy auditor in building science, I have over a decade of field and office experience. I aim to create a positive and productive work environment, by setting clear goals and monitoring performance. |
| EducationHarris-Stowe State UniversitySaint Louis, MoBA in Business AdministrationGPA 3.24Key SkillsAdaptabilityProject ManagementOrganizationCommunicationProblem-solving | ExperienceFebruary 2023 – present Operations Manager • Koala Insulation |
| May 2017- February 2023 Sr. National Field Manager • Sunpro Solar |
| April 2013- March 2017 HVAC Supervisor • ANC Heating & Cooling |
| Responsibilities: managing staff, training in field and clerical, overseeing daily operations, creating while enforcing policies and procedures, quality control financial management, delegation, develop organizational goals and objectives, review and submit payroll and bonuses etc. |
|  | Communication Implemented new SOPs with training that help improved the departments P&L. |
|  | Leadership Successfully led a team of 98 employees nationwide, while maintaining labor hours with limited overtime. |
|  | References Available upon request. |